NEW VEHICLE WARRANTY NEW ZEALAND



Applicable to vehicles sold in New Zealand,
in service on or after 31st October 2026.

Penske New Zealand, of 4 Langley Road, Wiri, Auckland, phone: 09 250 7800, email: warranty@penskeanz.com, as exclusive importer and distributor for MAN Truck & Bus SE ("MAN"), warrants to the first retail purchaser ("the purchaser") that the new MAN vehicle sold by an authorised MAN Dealer to the purchaser will be free from defects during the warranty period specified in this warranty document. If a defect arises during the warranty period, MAN will repair or replace (at its sole option) the defective part.

This warranty does not extend to those components that are subject to a separate written warranty provided directly by their manufacturers or are otherwise expressly excluded from this warranty as set out in this warranty document.

The benefits given under this warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this warranty relates.

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How to claim under this warranty

To make a claim during the warranty period, as set out in this warranty document, the purchaser must contact an authorised MAN Dealer and arrange a suitable time to have the vehicle inspected at the MAN Dealer's premises. Scan the QR Code at the end of this document for a list of the authorised MAN Dealers and their contact details.

The purchaser must, at their own expense and within the relevant time period specified in this warranty, return the vehicle or part to an authorised MAN Dealer for repairs covered by this warranty.

Warranty claims may only be processed by an authorised MAN Dealer.

In the event that no fault is found or the failure is not covered under the warranty terms and conditions a labour charge will be payable by the purchaser for time spent by an authorised MAN Dealer in making this assessment. The authorised MAN Dealer will not commence any repairs not covered by this warranty without prior authority from the purchaser.

Please Note

- Residual warranty may be transferable. Conditions apply. Contact your authorised MAN Dealer for details.
- Damage, defects and failures not covered by warranty may arise in the ordinary course of operating a vehicle. It may arise for a variety of reasons, including but not limited to operating conditions, weather, operator error, third-party modifications, terrain or road conditions and normal wear and tear.

Warranty schedule

The applicable warranty classification is determined at the time of sale of the MAN vehicle (either a Regional (Highway) Vehicle or an Extreme Vehicle) and recorded in the vehicle's warranty registration documentation.

Regional – Highway Vehicle Warranty
Vehicles predominately used on sealed road surfaces, travelling more than 20,000 kilometres per annum.

Extreme Vehicle Warranty
Vehicles travelling less than 20,000 kilometres per annum, predominantly used on unsealed road surfaces. Includes vehicles in which the engine runs at idling speeds for long periods or where engine hours exceed 400 hours per annum.

The applicable warranty classification will apply to the vehicle for the duration of the warranty period. Use of the vehicle in a manner that is inconsistent with the recorded warranty classification may result in warranty coverage being reduced or excluded.

Regional highway vehicle warranty conditions

Vehicle type/model	Cab/chassis warranty	Driveline warranty
	(Whichever occurs first from the warranty start date)	
TGS/X 4×2	36 months/450,000km	36 months/450,000km
TGS/X 4×4	36 months/300,000km	36 months/300,000km
TGS/X 6×4	36 months/450,000km	36 months/450,000km
TGS/X 6×6	36 months/300,000km	36 months/300,000km
TGS/X 8×4	36 months/450,000km	36 months/450,000km
TGS/X 8×8	36 months/300,000km	36 months/300,000km
TGL 4×2	36 months/300,000km	36 months/300,000km
TGM 4×2	36 months/300,000km	36 months/300,000km
TGM 4×4	36 months/300,000km	36 months/300,000km
TGM 6×2	36 months/300,000km	36 months/300,000km
TGM 6×4	36 months/300,000km	36 months/300,000km
TGM 8×4	36 months/300,000km	36 months/300,000km

Extreme vehicle warranty conditions

Vehicle type/model	Cab/chassis warranty	Driveline warranty
	(Whichever occurs first from the warranty start date)	
TGS/X vehicles classified as Extreme Service	12 months/ unlimited km	12 months/ unlimited km
TGM/L vehicles classified as Extreme Service	12 months/ unlimited km	12 months/ unlimited km

Cab/Chassis warranty

Defects in the following components will be covered by the cab/chassis warranty for the warranty period specified in this document.

Aerodynamic Equipment
Air Conditioner and Heater System
Air Intake System
Air Valves/Controls/Tanks Air Compressor
Alternator
Batteries* and Battery Box Brake Assemblies
Brake Chambers
Cab
Cab Trim
Cab and SleeperWater Leaks
Cab/Engine Supports and Frame Brackets
Chassis Rails and Crossmembers
*Clutch (assembly only including release bearing, excludes Clutch Disc)
Clutch Linkages, Cylinders and Actuator
Cooling System (excluding Inhibitor)
Dashboard Panels
E.C.U.'s (excluding engine)
Engine Switches and Sensors
*Electrical System
Engine Wiring Harness
Exhaust System and Supports
Floor Mats
Fuel Tanks/Supports and Straps Fuel System Components
Gear Box Actuator
Gear Levers
Glass
Guards (Rear Drive Axle)
Handles
Instruments and Senders
Paint warranty for Cab and Chassis*
(*Refer to terms below)
Power Steering System
Radio Stereo System
Rubber Mounts/ Seals/Bushes/Stops
Seats
Solenoid Valves Starter Motor Steering Knuckles
Steering Wheel and Column
Steps
Suspension Wheel and Rims
Thermostat and Housing
Windscreen Wiper Motor and Washer

* Batteries – 12 months only and specifically excluded from any extendedwarranty purchased
* Paint delamination – must be reportedwithin the first 6 months from the warrantystart date
* Degree of gloss shade or colour not in order – must be reportedwithin one month from the warranty start date.
* Clutch – 12 months only and specifically excluded from any extended warranty purchased
*Electrical System – REDARC installed components are only covered for 12 months and specifically excluded from any extended warranty purchased

Driveline warranty

Defects in the following items will be covered by the driveline warranty for the warranty period specified in this document.

Engine
Cylinder Block
Cylinder Heads
Cylinder Liners and Pistons
Piston Rings
Valve Mechanism
Timing Mechanism
Conrods and Bearings
Oil Pump and Pick-up Pipes
Oil Cooler
Internal Gaskets and Seals
Front and Rear Crankshaft Seals
Flywheel and Housing
Exhaust and Intake Manifolds
Oil Bypass Valve
Crankshaft Vibration Damper
Viscous Fan
Injectors (*refer to warranty exclusions on page 8 item 2)
Engine E.C.U.
Turbocharger
EGR Manifold
EGR Coolant Pipes
Water Pump
High Pressure Fuel Pump
Injection Common Rail

Transmission
Casing
Shafts and Gears
Bearings
Synchro Cones and Hubs
Sleeves
Internal Pipes and Seals
Splitter Unit
Internal Range Change Mechanism
Oil Pump
Transfer Boxes
Bell Housings

Final Drive
Propeller Shafts
Universal Joints
Propeller Shaft Centre Bearing
Differential Housing
Crown Wheel and Pinion Sets
Differential Gears
Differential Bearings and
Lock Half Shafts
Hub and Hub Reduction Gears
Axle Casing
Hub Bearings
Hub and Pinion Oil Seals

Warranty on parts

MAN agrees to warrant the following:

1. Genuine MAN parts fitted during a warrantable repair will be covered by the balance of the warranty that applies to the original part.

2. Genuine MAN parts that are retailed to the customer are warranted for 24 months/ unlimited km* from date of purchase**

   (*Complete Engines, transmissions and powered axles max 200,000 km)

   Electrical items are subject to testing prior to replacement.

3. MAN will cover the associated labour costs to repair or replace the part only if the genuine MAN part was fitted by an authorised MAN Dealer at the time of purchase. Genuine MAN parts fitted outside the MAN Dealer network have 24 month “part only” warranty, subject to part inspection.

Please note:
Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

**Excludes batteries. Battery coverage is 12 months only.

Exclusions from warranty

Subject to any obligations under applicable laws which cannot be excluded, modified or restricted, MAN will not be liable for the following matters:

1. Any non-genuine parts or equipment not installed by MAN.
2. Fuel Injection componentry or calibration, adjustments or damage caused by contaminated fuel.
3. Any failure on a vehicle on which the odometer has been altered or disconnected so that the number of kilometres travelled by the vehicle cannot be readily ascertained.
4. Any temporary or unauthorised repairs or modifications.
5. Cab corrosion resulting from bare metal becoming exposed due to damage to the paint or environmental damage (sap, hailstones); harsh cleaning chemicals; or high pressure cleaning devices.
6. Mechanical adjustments (e.g. brake, clutch, steering, suspension, tappets, door closure, etc.)
7. Consequential damage as a result of a failure whether or not of a warrantable failure.
8. Customer supplied equipment including bodies and any subsequent damage they may cause. (Refer to MAN Guide to fitting bodies).
9. Damage or defects which are attributable to the vehicle being engaged in work other than that for which it was designed.
10. Defects as a resultof fire, accident damage, misuse or neglect.
11. Freight costs for parts transportation.
12. Maintenance items after the Pre-Delivery Inspection.
13. Air leaks at fittings, rattles, squeaks and vibrations which develop after 90 days from in-service date.
14. Miscellaneous material used in servicing e.g. air, oil and fuel filters, lubricants, air-conditioning gas, cooling additives and cleaners.
15. Overtime labour rates.
16. Repairs to paint, glass, upholstery, trim, and appearance items caused by other than faulty workmanship (e.g. stone chips, use of strong detergents, high-pressure cleaning equipment and abuse).
17. Towing, travelling, telephone, meal or accommodation charges and cost of hire vehicle.
18. Troubleshooting diagnosis and road testing (unless justified by failure description and prior approvalfrom MAN).
19. Costs which are incurred because a body or device restricts or prevents the execution of work on the vehicle.
20. Tyres and wheel alignment and wheel balancing.
21. Failures attributable to the vehicle not being maintained in accordance to MAN guidelines.
22. Fuses.

Exclusions from warranty (cont.)

23. Bulbs or LED cluster assemblies of any type.
24. Flexible and spiral hoses (Suzi Coil).
25. Tyres and/or separately supplied and installed equipment, including bodies, hoists, power take-off, bull bars, turntables, mixers or agitators, trailers, garbage or refuse bodies and all other such equipment and components that are warranted directly by their manufacturers.
26. Brake discs.
27. Damage arising from continuing to operate the equipment after a defect, fault or damage has been identified.
28. Damage arising from participation in any driving events with a competitive racing element or associated practice runs.
29. Wear and tear from the ordinary operation of the vehicle.

Exclusions from warranty

The following items are considered to be part of normal maintenance and therefore excluded from this warranty policy:

1. Clutch and brake adjustments.
2. Wheel bearing adjustments.
3. Drive belts for fan, alternator, freon compressor.
4. Wiper blades.
5. Belt adjustments.
6. Brake and clutch linings.
7. Engine tuning.
8. Filters, oils and grease.
9. Maintenance of the cooling system inhibitor.
10. Exterior panel adjustments.
11. Recharge of the air-conditioner system.
12. Maintenance of compressed air system.
13. Tightening of loose bolts and nuts.
14. Maintenance of the exhaust system.
15. Wheel balance and realignment.
16. Maintenance of air intake systems.
17. Cab rubber bushes or mounts.
18. Steering and suspension rubber bushes or mounts.

Limitation Of Liability

This warranty is expressly given by MAN to the purchaser in lieu of any other warranties (whether express or implied), except any consumer guarantees under New Zealand laws which cannot be excluded.

To the extent that the vehicle subject to this warranty is not ordinarily acquired for personal, domestic or household use or consumption or is otherwise covered by the terms of the Consumer Guarantees Act 1993, the liability of MAN under this warranty is limited to the rights and remedies set out in this warranty document. This limitation of liability applies to the maximum extent permitted by law, but does not exclude any guarantee or warranty under the CGA where they apply.

Subject to any consumer guarantees under New Zealand laws which cannot be excluded, MAN shall in no way be liable to the purchaser or any third party for any loss of financial opportunity, profit or anticipated profit, business or business opportunity, revenue, contract, reputation, goodwill, use of tangible or intangible property, data, or chose in action, or any indirect, incidental, consequential or economic loss or damage.

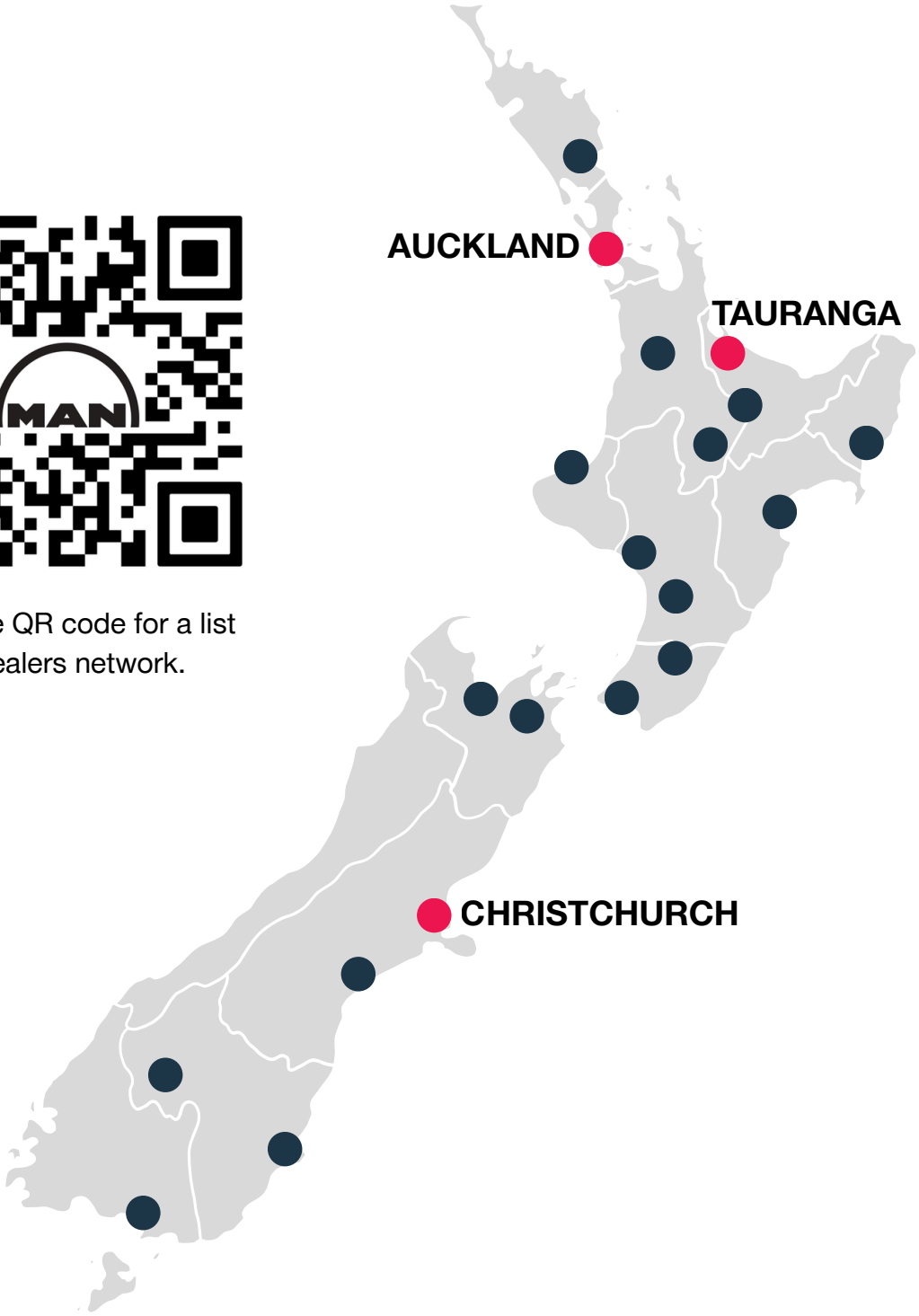
Any assistance to the purchaser by an authorised MAN Dealer in repair, replacement, operation or otherwise outside the terms of this warranty shall not constitute a waiver of the terms and conditions of this warranty.

Except as requiredby law, neither MAN or an authorised MAN Dealer assumes, or authorises any person to assume for it, any other liabilities than those provided for in this warranty document.

Your MAN dealer network

Local expertise. Nationwide support.

Scan the QR code for a list of our dealers network.



The MAN dealer map was correct at time of printing. For the most up to date dealer listing visit man.co.nz

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